

CONFLICT RESOLUTION NETWORK
and
The SMU Dispute Resolution Alumni Association
Present

Ken Cloke, J.D., L.L.M., PhD.

**“Conflict Revolution: Mediating Evil, War, Injustice and Terrorism”
and the future of Dispute Resolution**

Joan Goldsmith, M.A.

Learning to Lead in Today’s Organizations

Tuesday, May 18, 2010

6:30 p.m. – 9:00 p.m.

Refreshments and Networking at 6:30 p.m.

Presentation at 7:00 p.m.

Southern Methodist University

Plano Campus – Building 3

5228 Tennyson Parkway

Plano, Texas

Kenneth Cloke is Director of the Center for Dispute Resolution and a mediator, arbitrator, attorney, coach, organizational consultant, and trainer, specializing in communication, negotiation, and resolving complex multi-party conflicts, including community, grievance and workplace disputes, collective bargaining negotiations, organizational and school conflicts, sexual harassment and discrimination lawsuits, and public policy disputes, and in designing preventative conflict resolution systems for organizations. He served as an Administrative Law Judge for the California Agricultural Labor Relations Board and the Public Employment Relations Board, a Factfinder for the Public Employment Relations Board, and a Judge *Pro Tem* for the Superior Court of Los Angeles. He has been an Arbitrator and Mediator for over twenty-seven years in labor management disputes, and is a member of a number of arbitration panels. He is President of Mediators Beyond Borders.

He is a nationally recognized speaker and author of many journal articles and books, including *Mediation: Revenge and the Magic of Forgiveness*; *Mediating Dangerously: The Frontiers of Conflict Resolution*; *The Crossroads of Conflict: A Journey into the Heart of Dispute Resolution*; and *Conflict Revolution: Mediating Evil, War, Injustice, and Terrorism*. He is co-author with **Joan Goldsmith** of *Thank God It's Monday! 14 Values We Need to Humanize the Way We Work*, *Resolving Conflicts at Work: 8 Strategies for Everyone on the Job* (2nd Edition); *Resolving Personal and Organizational Conflict: Stories of Transformation and Forgiveness*; *The End of Management and the Rise of Organizational Democracy*, and *The Art of Waking People Up: Cultivating Awareness and Authenticity at Work*.

Joan Goldsmith, M.A., Doctor of Humane Letters, has been an organizational consultant, mediator and author for thirty years, specializing in leadership development, organizational change, conflict resolution, and team building. She is the founder of Cambridge College, a school for adult professionals. She has been a family therapist and a member of the faculty at Harvard University, UCLA, Cambridge College, and Antioch University. As a consultant in organizational change to Fortune 100 companies, government agencies and non-profit organizations in the United States, Europe, Asia, Africa and Latin America she has received international recognition. In partnership with Sidney and Yulin Rittenberg she was founding Director of Index China, a consulting company dedicated to building bridges between U.S. corporations and the Peoples Republic of China. As an expert on leadership she has coached executives in the corporate sector, the arts, universities and government. She is a life trustee of Cambridge College and a life member of the Advisory Board of the Teachers Network. She has been an advisor to the Woman's International Health Coalition, Disney Institute for Women Entrepreneurs, Women's Lens on Global Issues, and Women International League for Peace and Freedom. She has been a speaker at national and local conferences on issues of women in leadership and mediation and organizational change.

MORE INFORMATION

(469)426-1348 OR WWW.SWCRN.COM

Non-Members & Guests - \$10.00