

CONFLICT RESOLUTION NETWORK

Presents

Lee Stallings

“Arbitration with the Better Business Bureau”

Tuesday, May 10, 2011

7:00 p.m. – 8:30 p.m.

Refreshments and Networking at 6:30 p.m.

Southern Methodist University
Plano Campus – Building 3
5228 Tennyson Parkway
Plano, Texas

FOR MORE INFORMATION

(469) 658-1590 OR WWW.SWCRN.COM

Non-Members & Guests - \$10.00

CLE Pending

Lee Stallings, Vice President & Director, Complaint Resolution Department of the Dallas Better Business Bureau will give a presentation on the mission and function of the BBB, the Dallas BBB Arbitration process, and examples of the types of disputes of which the BBB interacts.

Lee has been the manager of the Complaint Department for 8 years. Previously, Lee was a commercial lender with predecessor banks of Bank of America, and a manager of accounting operations for several large Dallas corporations.