

# Save the Date

Tuesday, February 21, 2012  
6:30 P.M – 8:30 P.M.

## "THE NEUROSCIENCE OF CONFLICT"

with  
**Betty Gilmore, PSY.D.**

Program begins at 7:00. Networking and refreshments at 6:30

*Presented by*  
**CONFLICT RESOLUTION NETWORK**

Southern Methodist University  
Plano Campus, Building 3  
5228 Tennyson Parkway  
Plano, Texas 75024

**INFORMATION**

[WWW.SWCRN.COM](http://WWW.SWCRN.COM) or (469) 426-1348  
Non-Members & Guests - \$10.00

Dr. Gilmore is the Director of the Dispute Resolution and Conflict Management program at Southern Methodist University in Plano. She teaches courses in both the Dispute Resolution and Masters in Counseling Programs.

She is the former training program director for the Center for Public Policy Dispute Resolution at the University of Texas School of Law where she provided a variety of alternative dispute resolution services including mediation, training, assessment and consultation to governmental agencies, policymakers, and others involved in public disputes.

Dr. Gilmore also is an online-lecturer for the Werner Institute for Negotiation and Dispute Resolution at Creighton University and is the co-chair for the Texas Mediation Trainer's Roundtable. She continues to provide consultation, training and crisis management services to private and governmental entities.

As a licensed clinical psychologist, she has worked in clinical, teaching, training, supervisory and consulting roles in a wide variety of settings including academic, workplace, private practice, community and health care. Over the past 15 years, she has delivered training programs and professional presentations nationally and internationally.

Dr. Gilmore earned her Master's and Doctoral degrees in clinical psychology from the California School of Professional Psychology in Los Angeles, California. She has received extensive training in dispute resolution through Harvard's Program on Negotiation, Pepperdine's Strauss Institute, CDR Associates, and the American Institute of Mediation.